

'SAND BANKS' CONDITIONS OF HIRE & ACCEPTANCE OF BOOKING

1. In the event of your having to cancel your holiday, we strongly recommend that you take out Holiday Cancellation Insurance.
2. We regret that deposits and monies are non-refundable, save as mentioned in clause 1, above.
3. The balance due on your holiday must be paid 6 weeks in advance of the start date.
4. Sorry, no refunds if you cannot complete your stay.
5. We ask that the property be left in a clean and tidy condition at the end of your holiday, and we reserve the right to make additional charges in the event that our normal cleaning procedures are deemed inadequate to ensure the property is ready for the next guests.
6. Hirers are responsible for making good any damage or breakages, replacing with like for like if possible, see clause 5 above.
7. We do not accept pets.
8. The number of people must not exceed the number stated when the booking was made except by prior arrangement, and in any event shall not exceed the capacity as advertised.
9. We reserve the right to decline group bookings other than those of family parties. Hen/Stag parties must be notified at the time of booking.
10. In the event of a complaint you should notify the Management immediately, so that, hopefully, any failings or cause for complaint can be dealt with.
11. Cars, cycles, and all other vehicles, accessories and contents are left at your own risk. We cannot be responsible for any loss or damage from or to a vehicle whatever its contents whatsoever.
12. Car parking is for two cars only beside the property.
13. Bed linen & tea towels are provided - We do not provide towels.
14. Holiday Accommodation will be available from 2.00pm on day of arrival, please vacate by 10.00am on day of departure. In 'off peak' season please check with us as accommodation is often available earlier if required
15. We reserve the right to cancel holiday lets without liability in exceptional circumstances. Alternative accommodation cannot be guaranteed if, through circumstances completely beyond our control (e.g fire, flood, weather conditions), we are unable to make available the property booked. Deposits and monies paid would be fully refunded in these exceptional circumstances

I agree to accept the above terms and conditions.

Signed Date